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Agenda

- Tax Season Facts
- The 4 Tax Seasons
- 4th Quarter Program
- Irregular/Seasonal Payments
- Collections
- Wrap up



Who is Tax Max?

- Nationwide Company
- Just finished our 20th Tax Season
- 3,000 Participating Dealers
- Available to assist you 52 weeks a year



What Do We Do?

Simply put...

We file your customers' tax return

You print the check!



Tax Refund Quiz

Single Parent

- 2-3 Children
- \$20,000 in reported income
- ZERO Federal Taxes Withheld

How much will the refund be?



\$8,230



Facts About Tax Refunds

- Vast majority of recipients spend nearly all of the refund within 24-48 hours of receiving it
- Most customers 'promise out' their refund in November and December
- 40% of refunds are over \$6,000
- 10% of refunds are over \$9,000



What We Do For The Dealership

- YOU sell more cars
- YOU print the refund check
- YOU control the refund dollars
- YOU get paid before the refund \$\$ is spent within 24-48 hours
- WE file with the IRS
- WE assume all IRS liability



Tax Max Program

NEW FOR THIS YEAR:

\$600 Refund Advance



Who Uses A Tax Marketing Program

- Leasing
- Retail
 - \$600 Refund Advance
 - Remainder in 7-20 days



Who Uses A Tax Marketing Program

BHPH

- \$600 Refund Advance
- Remainder in 7-20 days AND
- 4th Quarter Sales
- Irregular/Seasonal Payments
- Collections



The 4 TAX Seasons

- April people who owe
- January & February print refunds
- October through January 4th Quarter
- All Year Irregular/Seasonal payments



October – January "4th Quarter Program"

You WANT \$1,200 down & the customer HAS \$700

Traditional Option #1 - NO Sale

Traditional Option #2 - Move the car anyway

- Higher payments
- Longer terms
- Pick Up Payment

33% of these deals make their last payment



October – January "4th Quarter Program"

The NEW Tax Season Deal:

You WANT \$1,200 down & the customer HAS \$700 (same dollars as before)

INSTEAD...

- Take the \$700 Down Now
- Get \$500 \$1,000 MORE from the refund

Now you are getting up to \$1,700 vs. settling for \$700



October – January "4th Quarter Program"

The Upside:

- Move cars from October January
- No holding inventory until W-2 time
- Weekly payments start <u>immediately</u>
- STEAL MARKET SHARE!



October – January "4th Quarter Program"

The Downside:

NONE!

Risks are the same as any other deal



Irregular/Seasonal Payments – All Year

Irregular or Seasonal Payments

What if you use a Tax Max partnered DMS?



Irregular/Seasonal Payments – All Year

Tax Max DMS Partners











Irregular/Seasonal Payments – All Year

Same scenario:

You WANT \$1,200 down & the customer HAS \$700 (same dollars as before)

NOW...

- Take the \$700 Down Now
- Get \$500 \$1,000 MORE from the refund

Benefit: an irregular/seasonal payment in contract and it accrues interest



Irregular/Seasonal Payments – All Year

What is that exactly?

Move the car with the NORMAL down payment...

Payments 1 - 17 = \$90

Payment 18 = \$1,200 (accrues interest)

Payments 19 - 70 = \$90

Payment 71 = \$800

Payments 72 - 123 = \$90

Payment 124 = \$600 (If Necessary)

Many loans will be completed BEFORE week 124 (28.6 Months)



Irregular/Seasonal Payments – All Year

 Every deal could have a tax season payment with our network of DMS partners

 Tax season is now 12 months/365 days a year!



Irregular/Seasonal Payments - All Year

- Seasonal or Bonus payment EVERY February
- Set customer up for success
- SHORTER loan terms!
- Increased cash-flow EARLIER in the loan
- Bonus payments are IN THE CONTRACT!
- 68% will make their last payment vs. 33%



Irregular/Seasonal Payments – All Year

WHY?

Loan Terms are UP
Cost of Cars are UP
Cash in Deal is UP



Down Payments are DOWN





Irregular/Seasonal Payments – All Year

Benefits:

- Shorter Terms = Lower Risk
- Lower Risk = Fewer Repos
- Fewer Repos = More Referral Customers
- Fewer Repos = More Repeat Customers
- 68% will make their last payment



Irregular/Seasonal Payments - All Year

Win the BHPH Race ~ What happens first?

- Car Breakdown/Car Totaled
- Divorce
- Job loss
- Bored with the car
- Bankruptcy
- Loan Payoff



Irregular/Seasonal Payments – All Year

Assuming 50 Cars per Month & 50% Customer Participation

Year 1 Additional Cash Flow \$324,000

Year 2 Additional Cash Flow \$492,000

Year 3 & Beyond Additional Cash Flow \$582,000



Irregular/Seasonal Payments - All Year

Where does your organization stand?



Irregular/Seasonal Payments – All Year

Takeaways

- This is NOT zero down
- This does NOT require more risk for the dealer
- This does not have to be a pick-up payment
- I can schedule large payments that far out
- The customer is obligated to pay
- Irregular payments do earn interest



Irregular/Seasonal Payments – All Year

What if the customer doesn't make that \$1,200 payment? I can't afford that risk.

Remember: You were going to do that deal anyway. You already have the down payment. Re-write the loan if you are working with a good customer.



Collections

- Calls in December & Early January
- Holiday Season = \$\$ Shortages
- Promise-To-Pay with a W2
- \$600 Refund Advance
- Resume weekly payments
 - Catch up delinquency due February 10th
- PROVIDE A SOLUTION!



Vehicle Repairs

Do customers pay for cars that don't run?

- Set a 2nd loan for the repair and use a tax promotion to get it paid (option to add \$5 or \$10 to weekly payments)
- Due Date = February 10th



Marketing Success DriveNowNetwork.com

Real Time Leads
ONLY a few MINUTES old
Emailed directly to you as the customer shops
NEVER re-sold weeks & months later

Tax Refund & Tax Season Specific

Tax Refund = Lottery Ticket





Why do over 3,000 dealerships use a Tax Marketing Program?

- The dealership is in charge of the process which ensures the dealer gets paid FIRST
- According to our 2 largest dealers (combined 300 lots), 4th quarter tax deals account for the best performing deals in their static pool analysis
- Our tax preparation fees of \$129 are 40-50% cheaper than H&R Block (\$198 for 2013)
- Saves customer up to \$300 in check cashing fees



Wrap Up

2 of the largest BHPH dealers in the country moved over 10,000 vehicles in the 4th Quarter of 2014

- Hundreds of small dealers moved thousands more
- 90+% of customers brought back their W2's
- 100% who brought their W2's made the special payment



Dealer Quotes

- •"Tax Max helped me sell more cars with more money down!"

 —Brenda Frazier of Rick's Used Cars
- •"This was the best year in total number of cars sold and amount of refund money collected! The 4th quarter program is the best! We brought in over \$100,000 in deferred down payments in the month of February!"
 - -Vince Gillespie of Ticket to Ride
- •"Our 4th quarter tax promotion has been extremely successful and is the best tax refund promotion ever in our 27 year history!"
 - Hank Henderson, President of America's Car-Mart



What To Do Next....

- Sign up with a Tax Partner ASAP
- Get trained
 - Webinars
 - Marketing
- Start getting/collecting the money you need
 - Don't settle for less

QUESTIONS?



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