WEBSITE BEST PRACTICES

"WEB TIPS TO REGAIN MISSING SALES"

PRODUCED BY:

CHRIS A. JACKSON ~ PRESIDENT, MICHAEL D. JACKSON ~ CEO AST, INC.

WHO AM I AND WHAT IS AST?

Michael D. Jackson

- Co-Founder & CEO, Auto Search Technologies, Inc.
- AST, Inc. is a Nationwide Automotive Software & SEO Firm

We Proudly Provide The Technology For:











WHY SHOULD YOU LISTEN TODAY?

- We are the industry leaders in "FREE" Organic SEO
- Over 70% of our client base is BHPH or special finance
- With over 1700 dealerships online, we're your "1700 GROUP"
- Your future online success depends on decisive action today

WHAT CHANGED?

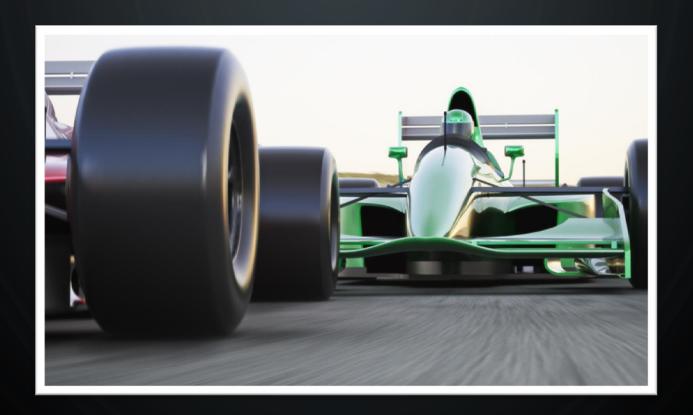
NEW CAR DEALERS ADOPTED SUBPRIME



INCREASED # OF BOLD BHPH DEALERS



CAUSING LOCAL POSITION SHIFTS



WHERE DID MY BUSINESS GO?

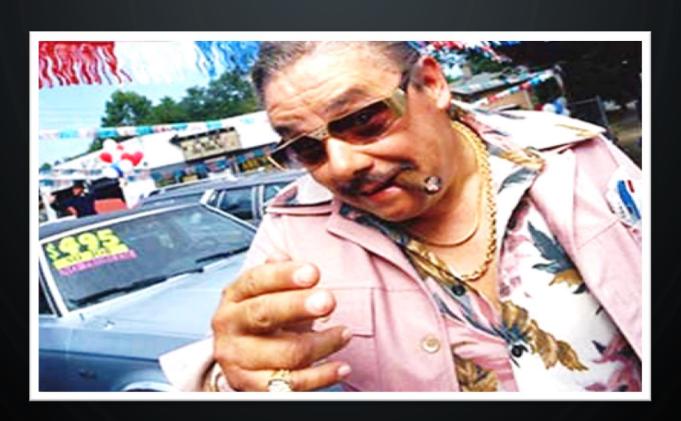
OTHER LOCAL USED & BHPH DEALERS



OTHER LOCAL NEW AUTO DEALERS



NEIGHBORING USED & BHPH DEALERS



NEIGHBORING NEW AUTO DEALERS



NOW YOU HAVE TO WORK SMARTER



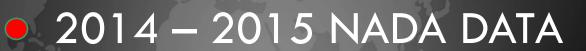
WHO IS MY COMPETITION NOW?

WHAT HAVE WE IDENTIFIED SO FAR

Other Used Auto Dealers

Other BHPH Auto Dealer

Franchise Dealers & Their Employees





"More than 10.5 Million people were employed at U.S. new-car dealerships, higher than any auto related industry"

WHAT DO THEY HAVE WHAT DO THEY HAVE

PERCEPTION OF NICER NEWER INVENTORY



CLEANER SHOWROOMS & FACILITIES



MORE WARRANTY OPTIONS



BETTER BRAND REPUTATIONS

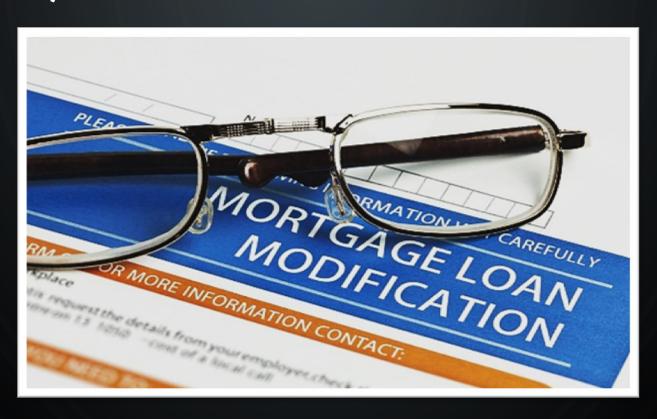


LARGER BUDGETS TO EXECUTE WITH



HOW DO MY CUSTOMERS VIEW MY DEALERSHIP?

WELL, DOES ANYONE REMEMBER THIS?



I HOPE SO, IT KICK STARTED THE CFPB



DID THIS MEAN ALL MORTGAGE REFINANCE COMPANIES WERE BAD?

NO!

- You Must Stand Out As A Hero, Or Be Left In The Shadows
- 2016 Will Bring Campaign Smear Ads, Take Note
- Focus On Strengths, But Understand Your Weaknesses

FROM 1 – 10 HOW IS MY DEALERSHIP PERCEIVED?



FIND YOUR NUMBER & IMPROVE IT!

DO I PRESENT MY BUSINESS THE WAY I NEED?



ASK CUSTOMERS, TAKE NOTE, IMPROVE!

DO THEY THINK YOU WILL REPO ON THE 1ST LATE PAY?



SHOWCASE WILLINGNESS TO WORK WITH CUSTOMERS WHOM ARE BEHIND!

MHAT CAN I DOS

INCREASE THE LOST % BY A HIGHER GAINED %

•
$$100\% - 30\% = 70\% + 40\% = 110\%$$

•
$$100\% - 20\% = 80\% + 30\% = 110\%$$

•
$$100\% - 10\% = 90\% + 20\% = 110\%$$

• These Are Easier To Achieve Than You Think!

DO I HAVE ENOUGH TIME TO COMPETE?

YES IF YOU:

CREATE A GOAL CALENDAR & EMPLOYEE ASSIGNMENTS (STARTING TODAY)



APPLY TIME TO YOUR WEBSITE DURING THE SLOW DOWN (HOLIDAY SEASON)



JUS Z



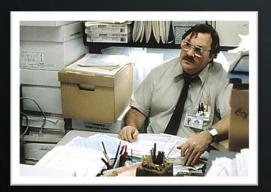
RIDE IT ·0

YES IF YOU:

CUT MARKETING COST



WORK 14-16 HR. DAYS



LAY-OFF EMPLOYEES



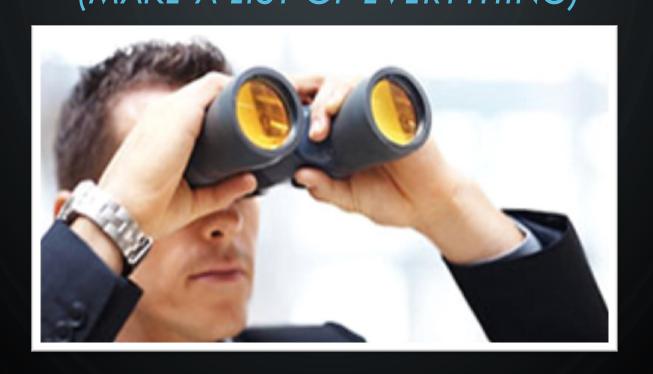
YOU PLAN ON RETIRING



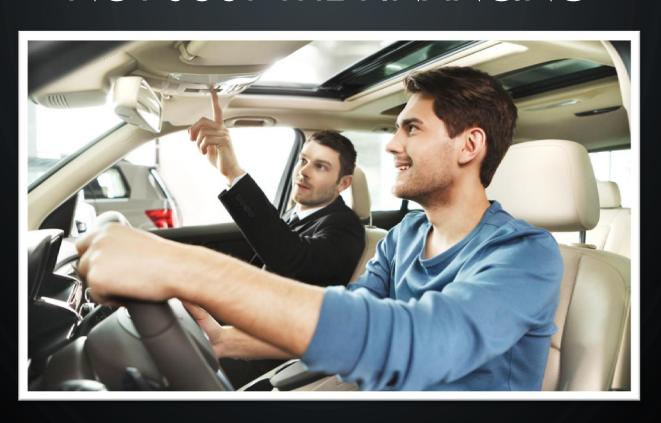
OTHERWISE NO! GOOD LUCK!

WHERE DO I START?

NO.1 IDENTIFY WHAT YOU HAVE TO OVERCOME (MAKE A LIST OF EVERYTHING)



NO.2 SELL THE CAR NOT JUST THE FINANCING

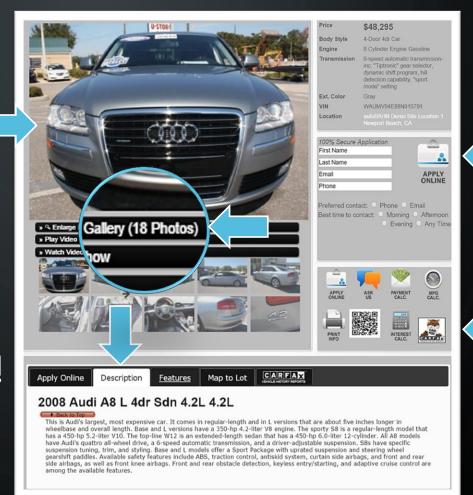


NO.3 FOCUS ON QUALITY NOT JUST VEHICLE PRICE



NO.4
FOCUS ON BETTER
VEHICLE DISPLAY
PAGES (VDP'S)

CONTENT IS KING!



IF YOUR AUTO AD WAS A PERSONAL AD . . . WOULD YOU SHOW IT THE SAME ATTENTION?



OR WOULD YOU ONLY DO THE BARE MINIMUM?

NO. 5 CONSUMERS ARE VISUAL "LOOKS" SELL! FOR EXAMPLE...



WHY DID YOU PICK YOUR PARTNER?

- Was It Just for Their Heart?
- Was It Just For Their Personality?
- Was It Just Because Of The Attraction?
- Was It Just For Their Looks?

NO... IT WAS ALL OF THE ABOVE!

NO. 6 VEHICLE BEAUTIFICATION

- New-Car Dealerships Are Doing It All
- Focus On Your Superior Detail Process
- Focus On Your Multi-Point Inspection
- Focus On The Aftermarket Accessories
- Focus On Warranty Options

NO.7 REPUTATION MANAGEMENT

DON'T WAIT FOR BAD NEWS TO LAND OR SURFACE! PUT OUT GOOD NEWS & PRESS RELEASES FOR POSITIVE BRAND MGMT.

USE BUSINESS LISTINGS
TO PUSH TRAFFIC TO
TESTIMONIALS







NO. 8 REFINE YOUR SEO TARGETS

FOCUS ON CITIES WITH LARGEST POPULATIONS



RENAME ALL VEHICLE PHOTOS



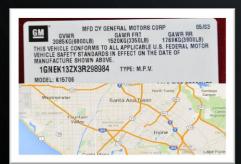
INCLUDE IMAGE OF VIN & MAP W/19+ PHOTOS



USE H1 – H6 TAGS FOR BEST SEO



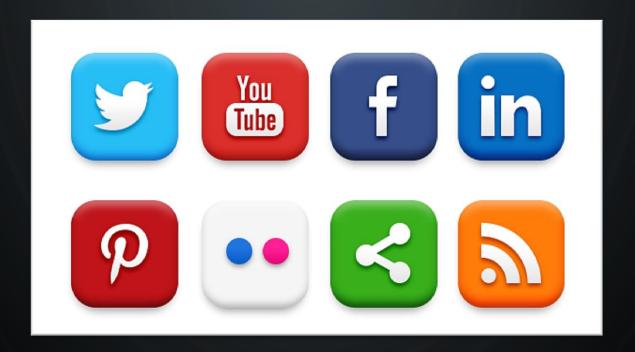
REFINE YOUR SITES CONTENT KEYWORDS







NO.9 REMOVE EXITS FROM YOUR WEBSITE



UNMATCHED EXTERNAL LINKS
TAKE AWAY VALUE

NO. 10 RESELLING CURRENT CUSTOMERS

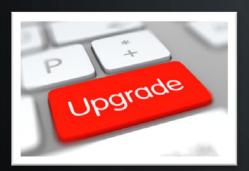


OPPORTUNITIES FOR UPGRADING & UPSELLING

USE PAYMENT PAGE FOR UPGRADE OPTIONS

COLLECT CUSTOMER DATA W/NEWSLETTER

COLLECT CUSTOMER DATA W/SERVICE PAGE







OFFER AFTERMARKET PARTS & ACCESSORIES

OFFER CUSTOMERS WARRANTY UPGRADES

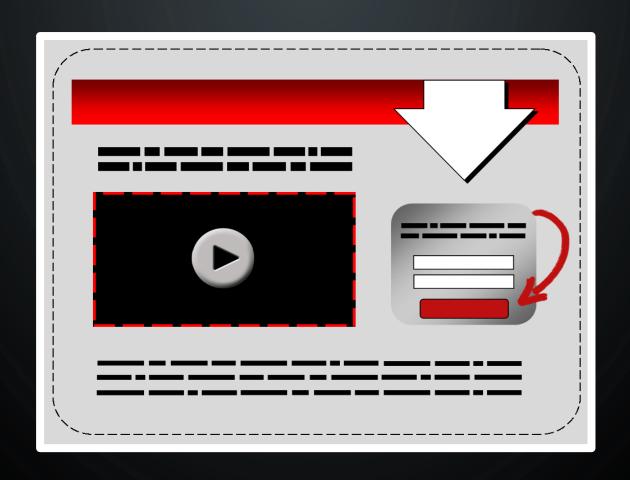




NO. 11 ANALYZE YOUR APPLICATION

- Am I asking For To Much Up Front?
- Is It Overwhelming For My Customers?
- Can I Simply Focus On What's Needed?
- Is It Not Better To Get Them To Sit?

NO. 12 CHOKE / THROTTLE PAGE



REQUIRE CUSTOMER LOGIN WITH NO ADDED BENEFIT

You're Just One Step Away From
Discovering My "Private Reserve" Online
Vehicle Selection Shhh... can you keep a
secret?

Because of my proprietary "Perfect Timing Car Buying Process" I'm able to get the most desirable cars for a steal. I find the perfect vehicle, for the perfect price, at the perfect time. That means I'm able to offer you the best cars at the most value anywhere. In order to keep my methods secret I can't allow other dealers to see my inventory. So if you want to check out my Private Reserve (some of my newest and best stuff) then simply fill out the form and prove you're not a dealer trying to spy on me. By providing your email below, you agree to join our mailing list and receive special promotions and or updates from us.

Thanks for your help.

Click HERE For Our Policy

First Name	Last Name
Email	Phone
ti	19my
Dianas anter the verifier	tion code as shown above

USE A MONTHLY PRIZE W/LOGIN FOR ADDED BENEFIT

BEFORE YOU VIEW OUR INVENTORY...
ENTER TO WIN A 40" FLAT SCREEN TV!
THE WINNER WILL BE ANNOUNCED ON
05-15-15. NO PURCHASE NECESSARY!









A REPRESENTATIVE WILL CONTACT YOU TO CONFIRM YOUR ENTRY. THANK YOU FOR VISITING CAR CREDIT! GOOD LUCK



First Name	Last Name
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Please enter the verification code as shown above

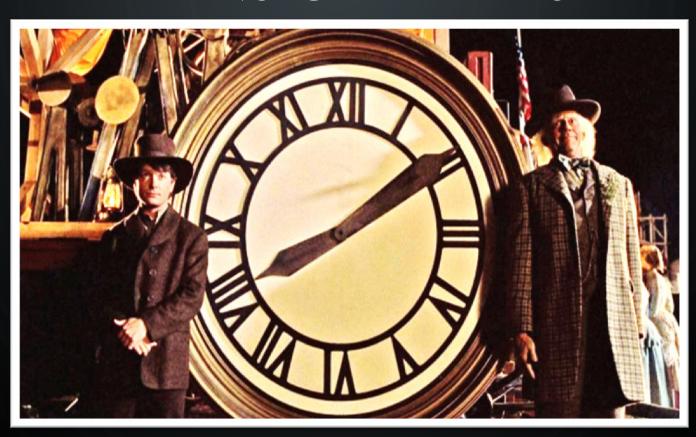
HOW DO I PLAN FOR THE FUTURE

UNLESS YOU'RE DOC BROWN OR MARTY MCFLY

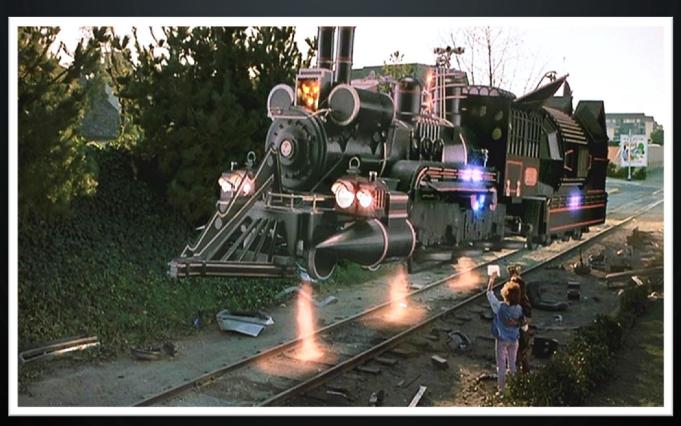


KNOWING THE FUTURE IS IMPOSSIBLE!

EVEN THEY STUDIED PATTERNS OF THE PAST...



TO CORRECT THE EVENTS OF THE FUTURE & SO CAN YOU!



TOPICS FOR REVIEW

- High Monthly Payments
- Once A Month Payments
- Overly High Interest Rate %
- Front End Loaded Interest
- Current Repo's = My New Business

DON'T PLACE YOUR SUCCESS ON LAY-AWAY!



Act Now, Survival Depends On It!

START ADVERTISING TODAY!

- Repo In Last 30 Days OK!
- Affordable Payment Schedules Available!
- Quality Pre-Owned Vehicles In Stock!
- Rebuild Your Credit From a Prior Repo!

FREE WEBSITE SEO ANALYSIS

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